

Infinity Retail Management System for Hardware



Business challenges

- Non barcode-able items
- Special orders
- High proportion of account based customers
- Many items, such as nuts and bolts, are too small to be bar-coded



"With Infinity we probably push out a price change every couple of minutes. We are in a very competitive retail sector and we have to be able to react to the market,"

Andrew Singers, RD1



Features

- Customer orders allowing sale of items not currently available in inventory - purchase orders or transfer requests are generated automatically for fulfillment
- Comprehensive item search
- Item image list search means items that can not be bar-coded can be added to the sale by reviewing lists of products on screen grouped by relevant categories
- An image of the scanned product can appear on screen enabling the user to confirm the correct product code has been entered
- Management of charge customers including debit and credit to account at point of sale



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